

# Getting Started with SnapStream software

Windows administrator password:  
SnapStream administrator password:  
SnapStream Link key:  
3ware administrator password:3ware

## 1. Set up user accounts

Before giving your team access to the Enterprise Server, create user accounts and decide permission settings.

A. Open the SnapStream Web Admin by navigating to **http://[servername or ipaddress]** in a Web browser. The Web Admin username is "administrator," and the password is above.

B. Navigate to **Settings=>Advanced Settings=>User Configuration**

C. Click **Add a new User**. Select a username, password, and group. The group to which this user is assigned will determine their permission settings. Repeat for each user that you wish to add.

D. The SnapStream Enterprise TV Server is preconfigured with five user groups.

**To edit the permission settings** for a group, click Edit next to the group name.

**To create a new group**, click Add a new Group.

E. SnapStream LDAP Integration allows users to log in to the Enterprise Server using their Windows login.

**To enable LDAP Integration**, go to Settings=> Advanced Settings=> Security Settings. **Note:** Currently, the only type of LDAP service supported by SnapStream is Active Directory.

## 2. Configure E-mail Notification Settings

The Snapstream Enterprise TV Server can be configured to send e-mail automatically when search terms of your choice are mentioned in recordings and when it encounters errors.

A. Open the SnapStream Web Admin by navigating to **http://[servername or ipaddress]** in a Web browser. The Web Admin password for the username "administrator" is above.

B. Navigate to **Settings=> Email Notification Settings**

C. Enter the name of your SMTP server and its login information, if necessary. Check the other settings and make any desired changes.

D. **To enable the server to send warning e-mails** when it encounters errors, change Enable Warning Email Notifications to Enabled and enter an administrator's email address.

E. **To create an e-mail notification**, open the Enterprise TV interface and select **SnapStream Alerts**. Users can also create notifications from the Link client (see step 3).

F. Configure the E-mail Alerts for your server's RAID controller. For instructions, see the **Hardware Specifications** page of the **Administrator's Guide**.

## 3. Install the Enterprise TV Link client

Using the CDs and USB key provided, install Enterprise TV Link on each PC that should have access to the SnapStream Enterprise Server.

A. The installer will ask for a **product key**. The key is above.

B. When the Link client starts up, it may automatically detect the server. If it does not, select Enter Server Name and enter the name or IP address of the server.

## 4. Set up recordings

Common types of recording schedules include the following:

A. **To record programs that air on a daily basis**, such as regular news programming, select Program Guide. Find a show that you want to record and click on it. Select Record All Episodes. Repeat for each show that you want to record.

B. **To record other regularly scheduled programming**, simply select it from the Program Guide and choose the desired frequency.

C. **To record one channel 24 hours a day**, select Setup Recordings, then select Manual Recording. Select the channel and a name for the recording, then change Frequency to 24 Hours a Day. Then select the desired block size.

